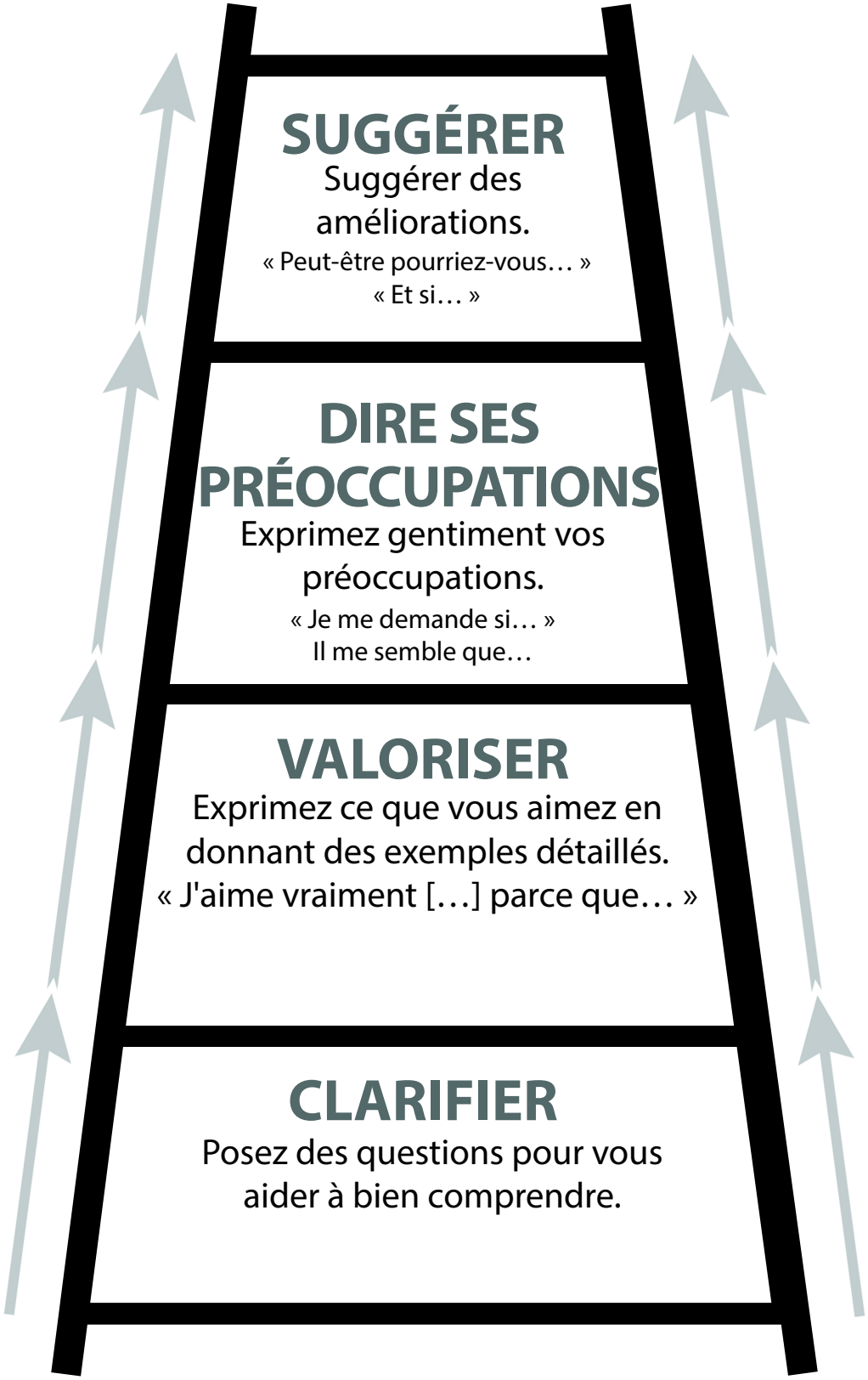
# LA CHARGE DE LA RÉTROACTION






par David Perkins, King Arthur's Round Table : How Collaborative Conversations Create Smart Organizations (John Wiley Press, 2003).