Speaking and Listening

Professional Communications OER: Presentations

# Introduction

Discuss the following in small groups. First, how do your speaking behaviours change in the following situations? Second, how do your listening behaviours change in the following situations? Make some notes to share with the class.

* At a concert
* At a movie
* Walking along a busy downtown street with a friend
* In a classroom during small group discussion
* In a classroom during large group discussion
* In a classroom during lecture
* At the dinner table in an open-concept restaurant
* At the dinner table with your parents
* In a doctor’s office?

What are the distractions and other barriers to listening you might encounter in each setting? What might you do to overcome the barriers to effective listening in each situation? What verbal cues might you give to demonstrate you are actively trying to listen? What non-verbal cues might you give to demonstrate you are actively trying to listen?

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